

November 18, 2024

**Work Resumption on Canada's West Coast Ports and Port of Montreal
Update #12**

Dear Customer,

After the Canada Industrial Relations Board (CIRB) informed all parties to resume operations and to begin a binding arbitration process to resolve outstanding issues, workers on Canada's West Coast returned to their duties on Thursday, November 14, and operations resumed in Montreal on November 16.

As terminals, rails, and carriers return to service, we acknowledge the challenges the backlog and congestion may bring in the coming days. Our teams closely monitor the authorities' updates and are committed to informing you of any significant developments.

CANADA'S WEST COAST**Ocean update:**

- **Vancouver TP1 service:**
 - Marcos V (voyage 440N/ 443S) sailed November 18 in the morning.
 - The GSL Tripoli (voyage 433N/ 436S) is currently anchored. Estimated berthing is tentative for November 24th/0800 based on terminal's lineup. Her future deployment is pending confirmation after its Vancouver call.
 - San Felipe (voyage 441N / 444S) Pending operations at the previous port Prince Rupert, her berth in Vancouver is to be confirmed. Similar to Marcos V 440N/ 443S, this vessel will experience delays before completing its North American rotation. The vessel is transitioning out of the TP1 service, and her position will be succeeded by Seroja Lima (449N) arriving to Xiamen December 2nd.
- **Prince Rupert TP1 service:**
 - San Felipe (voyage 441N / 444S) docked November 17th/pm due delays in operations at terminal.
 - MSC Utmost VIII (voyage 442N / 445S) is at anchorage and is projected to berth following San Felipe's departure. Expect delays as the vessel completes its North American rotation.
- **Surrey Panz Service:**
 - Seattle Express (voyage 437N/ 443S) performed port swap calling Surrey last on her North American rotation.

Rail Operations:

CPKC Rail has reopened all terminals to all port destinations. Loaded Exports, Pre-gate Billed Empties and Non-Billed Empties are now allowed to in-gate.

CN Rail will open terminals on a lane-by-lane basis and will communicate plan as soon as complete. Priority is clearing out backlog and getting the currently staged trains moving.

PORT OF MONTREAL**Ocean update:**

- **CAE service:**
 - CMA CGM Paranagua (voyage 443W/ 445E): The vessel is alongside in Montreal, Canada since November 17th, operations will start in November 19th at 0700hrs. tentative departure time is November 21st at 2300h.
 - Maersk Volga (voyage 445W/ 447E): The vessel is anchored in Montreal, Canada, with an ETB of November 25th at 0800hrs. The tentative departure is November 28th at 1500hrs.
 - EM KEA (Voyage 446W/448E): The vessel is on its way to Montreal, Canada with an ETA of November 25th at 0800hrs. The tentative berthing time is December 02nd at 0400hrs, as sent by carrier, CMA CGM.
- **MCX Service:**
 - Mombasa Express (voyage 441W/ 445E): The vessel is alongside in Montreal since November 9th. Cargo operations started on November 18th at 0700h. The expected departure time is November 21st at 2300h.

- Barcelona Express (voyage 442W/ 446E): The vessel sailed from Saint Johns on November 13th at 1900h directly to Europe.
- Glasgow Express (voyage 447E): The vessel is planned to sail in normal rotation, meaning after calling in St. Johns (Carrier call), proceed to Montreal, Canada and expected to work on November 21st at 2300h. The berthing window might be pushed back due to Mombasa Express operations.

Terminal update:

Regular trucking services began today at 06:00 am. Import storage was suspended from Monday November 11 through Saturday November 16th, inclusively. The final tally of charges will be reflected on the www.mtrtml.com website. Receiving windows for exports will be posted on the same website over the course of the day. Transload activities started today at 7:00 am. Appointments can be scheduled effective as of Friday, November 15th.

Rail Operations:

CPKC Rail has reopened all terminals to all port destinations. Loaded Exports, Pre-gate Billed Empties and Non-Billed Empties are now allowed to in-gate. CN Rail will communicate plan as soon as available.

Barcelona Express 446E cargo discharging in St. John is being planned for rail and will begin departing by destination once available.

FOR ALL CANADIAN ports affected by strikes:**Demurrage and Detention:**

Maersk will resume the demurrage & detention clock on the day gate operations restart at affected ocean terminals. For cargo being received at inland locations for loading at affected ocean terminals, we will resume the clock when equipment receipt restarts at those inland locations. In the event you are unable to obtain a terminal or rail appointment during the re-start period, please be reminded to document this through a time stamped screenshot of your attempt to secure an appointment. This will be considered in the event of any additional fees for those days, however Maersk reserves the right to review if opportunities to move the equipment went unused.

Empty Equipment returns:

Please visit <https://www.maersk.com/local-information/canada/import/> and expand the Procedure section to find the table of empty return locations.

Inland cargo diversion:

Maersk will waive its inland cancellation charges for any customer who wishes to terminate their cargo at an affected ocean port instead of an originally booked inland delivery. Requests are subject to operational feasibility.

Should you need additional information or support, please contact your local Maersk office or Maersk representative.

Thank you for your continued patience and cooperation during this period.

Sincerely,
Maersk